

# Devika Shanker-Grandpierre

## Strategic Advisor · Non-Executive Director

Dublin · London · Brussels | [linkedin.com/in/devikashankergrandpierre](https://www.linkedin.com/in/devikashankergrandpierre)

Senior leader in trust & safety, online safety regulation and AI governance. NED at Ofcom; expert advisor to Ofgem and the European Commission. Previously global director-level roles at TikTok and Meta.

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### BOARD & NON-EXECUTIVE ROLES

#### Irish National Youth Ballet — Trustee · Chair, Marketing & Fundraising Committee

Fiduciary responsibility · Feb 2025 — Present

### CURRENT ADVISORY ROLES

#### Ofcom — Non-Executive Director · Online Information Committee

UK Communications Regulator · May 2025 — Present

#### Ofgem — Independent Expert · Responsible AI, AI Regulation Lab

UK Energy Regulator · Sep 2025 — Present

#### EU Knowledge Hub — Thematic Panel Member · Prevention of Radicalisation

European Commission, DG HOME · May 2025 — Present

#### Independent Practice — Managing Partner & Founder

Advisory for PE, technology policy & geopolitical risk · Jun 2024 — Present

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### CAREER

#### Independent Expert · Responsible AI, AI Regulation Lab

Ofgem — Office of Gas and Electricity Markets · United Kingdom

Sep 2025 — Present

- Appointed by Ofgem to provide independent expert review of AI use-cases across the energy sector, informing development of AI guidance for critical national infrastructure
- Assessed AI deployment risks across maintenance, interoperability and predictive modeling, balancing innovation with consumer protection

#### Non-Executive Director · Online Information Committee

Ofcom — Office of Communications · United Kingdom

May 2025 — Present

- Appointed by Ofcom's Board to advise on regulatory approaches for addressing information integrity risks on regulated digital services
- Expert guidance on statutory powers and media literacy duties to counter harmful online information, including AI-generated content; balancing freedom of expression with user protection
- Specialist insight shaping national online safety policy through evidence-based, rights-respecting interventions

#### Thematic Panel Member · EU Knowledge Hub on Prevention of Radicalisation

Directorate-General for Migration and Home Affairs, European Commission · Brussels

May 2025 — Present

- Member of Thematic Panel 7 contributing specialist expertise on how technological crises — foreign information manipulation, AI disruption, cryptocurrency volatility — drive security risks across EU member states, in partnership with member-state national security organisations
- Strategic guidance on digital resilience, geopolitical risk preparedness and strategic communications to strengthen EU capability development

#### Managing Partner & Founder

Independent Practice · Dublin · London

Jun 2024 — Present

- Advisory practice for clients navigating geopolitical corporate risk, technology policy and stakeholder management — with particular focus on private equity and regulated technology environments
- Consulted EDMO / Athens Technology Centre on AI-first redevelopment of fact-checking platform Truly Media, scaling global verification operations
- Authored 4 policy-focused articles on extremist networks, AI-generated disinformation and online safety, published by King's College London's Centre for Statecraft and National Security

## Global Director, Threat Disruption

TikTok · San Jose · Dublin · London · New York

Nov 2021 — May 2024

- Built and led a global threat research and analytics organisation of 15–20 senior individual contributors and managers across San Jose, Dublin, London and New York — from inception to a fully operational function
- Established internal threat-detection capability that delivered \$1M+ in annual run-rate savings versus prior third-party tooling and vendor spend
- Partnered with the European Commission on landmark EU legislation tackling disinformation and regulating digital services (DSA, Code of Practice on Disinformation)
- Authored TikTok's first public transparency report on covert influence operations, establishing industry standards for disclosing coordinated manipulation campaigns
- Built strategic partnerships with law enforcement, national security agencies and civil society organisations globally to strengthen digital safety and threat response

## Manager, Global Risk Operations

Meta (Facebook) · Indian Subcontinent coverage

May 2020 — Nov 2021

- Hired and managed a team of 8 — entirely recruited within 12 months — covering content moderation and platform integrity across the Indian subcontinent, scaling enforcement 2x in response to APAC regulatory scrutiny
- Team handled 80+ incident responses per day across India, Bangladesh, Sri Lanka, Nepal and the Maldives, spanning elections, communal violence and coordinated inauthentic behaviour
- Designed a full reorganisation of a 500-person operations function via end-to-end activity study; target operating model projected to deliver a 30% productivity uplift

## Program Manager, Global Risk Operations

Meta (Facebook)

Feb 2018 — Apr 2020

- Developed tactical and long-term response playbooks for content moderation teams to address emerging risks during high-risk events
- Optimised processes for managing content and behavioural risks, enhancing Meta's ability to mobilise global vendor networks for at-scale threat response

## Associate, Wealth Management

JP Morgan Chase

Jun 2014 — Nov 2017

- Worked in wealth management with a focus on analytics-driven fraud detection and reconciliations
- Integrated advanced analytics and machine learning into fraud detection systems and reconciliations to identify problematic financing patterns, improving suspicious-activity detection by 30%

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## SELECTED PUBLICATIONS

### Post-Pahalgam Propaganda: Mapping Online Extremist Reactions to the April 2025 Kashmir Attack

July 2025 · Global Network on Extremism and Technology — Centre for Statecraft & National Security, King's College London

### Beyond Borders: Mitigating Online Risks and Reciprocal Violence in the Bangladesh Protests

September 2024 · Global Network on Extremism and Technology — Centre for Statecraft & National Security, King's College London

### The Evolution of Indian Left-Wing Extremism in the Digital Era: Tactics, Impact, and Counter Strategy

October 2023 · Global Network on Extremism and Technology — Centre for Statecraft & National Security, King's College London

### Understanding Love Jihad: Historical Context, Impact, and Strategies of Dissemination

June 2023 · Global Network on Extremism and Technology — Centre for Statecraft & National Security, King's College London

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## SELECTED SPEAKING

Nov 2025 — Navigating Regulatory Hurdles in Data Centre Planning

Speaker · Data Centres Private Equity Europe, London

Jul 2025 — Fostering Business Acumen in Technical Teams

Speaker · SuperReturn International, Berlin

Jul 2025 — Spectrum of Technical Regulation

Speaker · Thessaloniki International Summer Media Academy

Dec 2024 — Computational and Data Journalism · AI and Social Media Lab

Guest Lecturer · LUISS, Rome

Oct 2024 — 'Elon Inc' — Inside Elon Musk's Geopolitical Influence

Speaker · Bloomberg Tech Summit, London

Jul 2024 — Demystifying Trust and Safety

Speaker · Journalists Union of Macedonia and Thrace · Thessaloniki Media International Summer Academy

Jul 2024 — Institutional Capacity Building

Workshop Lead · Greek Ministry of Foreign Affairs, Athens

May 2024 — Global Trends, New Frontiers: Updates on the Non-State Online Threat Landscape

Panellist · Centre for Statecraft and National Security, King's College London

Feb 2024 — Protecting Democracies from Foreign Interference

Panellist · European External Action Service, Brussels

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## EDUCATION

### **Symbiosis International University**

Master of Business Administration, Finance

### **Indira Gandhi National Open University**

Bachelor of Science